



BUSINESS MATTERS

Windows 10 - what you need to know

Microsoft has made their latest operating system available for reservation to be downloaded on July 29, 2015. DMC will be ready for Windows 10. We cannot guarantee that the hardware devices or other business software programs that you currently rely on will perform as expected. Each of your software/hardware vendors will need to be contacted to ensure Windows 10 compatibility. Software/hardware vendor examples would include but are not limited to software other than DAISY, wireless devices, intraoral cameras and sensors, scanners, printers and add-in video cards.

You may notice a new icon in your system tray notifying you of Windows 10 availability.



Please note Windows 10 is only free if you reserve/upgrade in the first year the operating system is made available. If you reserve/upgrade after July 29, 2016 you must purchase a copy of the operating system for use.

If you choose to purchase Windows 10, please be aware that it must be a professional or enterprise edition to ensure proper hardware and networking performance. Unplanned or rushed upgrades to Windows 10 should be a careful consideration as it could severely impact the front office and clinical operations of your office.

As always, we are ready and available to answer any questions you may have. Feel free to contact us by phone at 800-368-6401 or by email at daisysupport@dmcdental.com.

Current events

Wenatchee DAISY User Meeting

Friday, July 17
9:00 a.m. - 1:30 p.m.
TBD
Click [here](#) to register

Southern California DAISY User Meeting

Friday, August 14
9:00 a.m. - 1:30 p.m.
TBD
Click [here](#) to register

Coos Bay DAISY User Meeting

Friday, September 11
9:00 a.m. - 1:30 p.m.
TBD
Click [here](#) to register

We will be updating the User Meeting locations and dates as they come available. Stay tuned!

Billing questions?

Please update your records to reflect the current contact information.

For all billing inquiries, please contact Oksana Ilinich at 503-952-5235.

For all sales inquiries, please email us at sales@dmcdental.com.





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What's new at DMC

You asked. We delivered.
DAISY 4.5 is coming soon!

DAISY

Improved claim processing
Regence claim status reports
Updates to Referring Providers

Chart

Enhanced chart graphics
Better integration with treatment plans

Schedule

Premed icon always appears
More information on appointments

...and much more!

DAISY updates are delivered through our AutoUpdate process. Stay tuned for more information!

NEA FastAttach

Sign up for NEA FastAttach today and receive FREE registration (a \$200 value), plus one month free. Click [here](#). Promo code: **DAISYRZ1M**

Benefits of digital attachments:

Faster delivery, unlimited use
No more "lost" attachments
Use any digital imaging system

You asked. We delivered.

DAISY 4.5 is right around the corner. We are excited about this update because we know it's all about the *little things* that help you with your daily workflow. It's one of the ways that DMC delivers.

A new field for the Preferred Provider is available in the Patient window. The patient's Preferred Provider will display in the following windows:

- Patient search
- Patient History
- Appointment Detail/Patient tab
- Appointment Notes Review

To view a video of this feature, click [here](#).

If your office would like to be one of the first to receive DAISY 4.5, contact DAISY support and let us know.

Patient - Shannon S Abbott

File Edit View Reports Documents Tools DAISY Help

DAISY Schedule Account Patient Recall Mgr Transactions Claim Hist Reports Pra

Patient Patient Inactive Phones Ext. Type Photo

Shannon S Abbott
123 SE Main St.
Portland, OR 97236

Birthdate: 09/11/1972 Age: 42
Gender: F SSN:
Email: shannon@email.com

Accounts Guarantor 1 Guarantor 2 Provider

13393 Shannon S Abbott Lorey DDS, Michelle P

General Information Referral Info Insurance Coverage Recall Reminders/Tags Medical Alerts Prescriptions Mec

General Information Patient Notes

Marital Status School
Single School City
Student School City
N/A

Emergency Contact
Name Steven Abbott
Phone (971) 451-4567

Preferred Provider
Lorey DDS, Michelle P



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Thank you to our DAISY 4.5 beta testers!

We'd like to thank our beta testers for helping us make DAISY 4.5 a success! We value your input and feedback on how we can enhance our products and services. If you are interested in beta testing, please let us know!



From the Managing Director



You asked. We delivered.

I am excited to share the news! We read each and every one of your feature requests. The latest version of our DAISY software will be ready for general release next month. Our dedicated product management team and our talented software developers have been working diligently over the past several months to deliver the features to DAISY that you, our loyal customers, have requested. Watch for the What's New prompt and read about all of the new features coming your way. Until then, here are some of the new features:

- Categorize and filter clinical notes by tooth or mouth area
- Premed icon displays on appointments regardless of the length of the appointment
- A planned procedure can have the treatment plan visit and/or phase indicated to automatically organize the treatment plan from Chart

A special thanks to all of you who submitted feature requests.

Nancy Avery, Managing Director

Monday – Friday 8 a.m. – 5 p.m.

Contact us at 503-243-3966 or 800-368-6401

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